Utah Insurance Department State Office Building, Rm 3110 Salt Lake City, UT 84114 Jeffrey Hawley, Research Analyst

Telephone: (801) 538-0984 Email: jhawley@utah.gov

BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF UTAH

COMPLAINANT:

UTAH INSURANCE DEPARTMENT,

vs.

RESPONDENT:

FEDERAL SERVICE CORPORATION PO BOX 41310 PHOENIX, AZ 85085 License Number 469019

NOTICE OF INFORMAL AGENCY ACTION AND ORDER

Docket No. 3692

Enforcement Case No. 2015-132 HL

Judge Mark Kleinfield Administrative Law Judge

The Utah Insurance Department has commenced this informal adjudicative proceeding pursuant to Utah Code Ann. § 31A-2-201, 31A-3-103 and 63G-4-201 and Utah Admin. Code R590-102. Based upon information contained in the Department's files or known to the Department, the presiding officer enters the following:

FINDINGS OF FACT

- Respondent is a licensed insurance producer authorized to the business of insurance in the State of Utah holding License Number 469019.
- 2. Respondent failed to properly respond to a 1st Notice dated June 5, 2015 to file the 2014 Utah Third Party Administrator Survey on or before July 31, 2015, which was sent to Respondent's following address on file with the Department: PO BOX 41310, PHOENIX AZ 85085.

- 3. Respondent failed to properly respond to a 2nd Notice dated August 11, 2015 to file the 2014 Utah Third Party Administrator Survey on or before September 11, 2015, which was sent to Respondent's following address on file with the Department: PO BOX 41310, PHOENIX AZ 85085.
- 4. Respondent filed to properly respond to a Final Notice dated September 15, 2015 to file the 2014 Utah Third Party Administrator Survey no or before October 9, 2015, which was sent to Respondent's following address on file with the Department: PO BOX 41310, PHOENIX AZ 85085.
- 5. The Department contacted the Respondent by email using the email address on file. The Respondent did not have a telephone number on file, so the Department contacted the law firm that filed the 2013 Utah Third Party Administrator Survey. No response has been received to this date.
- 6. As of the date of this Notice of Agency Action and Order, no response has been received and the time for response and any extensions granted have expired.

Having entered the Findings of Fact, the Presiding Officer now enters the following:

CONCLUSIONS OF LAW

1. In failing to submit a timely response to an inquiry from the Commission, the Respondent has violated Utah Code § 31A-2-202(4).

Based on the Findings of Fact and the Conclusions of Law, the Presiding Officer now enters the following Order:

<u>ORDER</u>

IT IS HEREBY ORDERED:

- 1. Respondent is assessed an administrative forfeiture in the amount of \$750. Said forfeiture shall be paid to the Department no later than ten (10) days after the date this Order becomes final.
- 2. Respondent shall provide a substantive response to the Commissioner's inquiries to be received in the offices of the Utah Insurance Department no later than ten (10) days after the date this Order becomes final.
- 3. This Order shall become final fifteen (15) days after the date of mailing unless a written request for a hearing is received from the Respondent in the offices of the Department prior to that date. A written request for a hearing shall be signed by the person making the request and shall state the basis for the relief requested.

NOTIFICATION

If you request a hearing regarding this matter, please contact Jeffrey Hawley, Research Analyst. Failure to request a hearing will be considered a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

You are further notified that a failure to obey an order of the Commissioner may subject you to further penalties, including forfeitures of up to \$2,500.00 per violation and the suspension or revocation of your license and the filing of an action to enforce this Order in District Court, which may impose forfeitures of up to \$10,000.00 per day for continued violation.

You are further notified that other jurisdictions in which you may be licensed may require that you report this action to them.

DATED this 6 day of November, 2015.

TODD E. KISER INSURANCE COMMISSIONER

Administrative Law Judge
Utah Insurance Department

State Office Building, Room 3110

Salt Lake City, UT 84114 Telephone: (801) 538-3800

CERTIFICATE OF MAILING

The undersigned certifies on this date, a true and correct copy of the forgoing NOTICE OF INFORMAL AGENCY ACTION AND ORDER was mailed, postage prepaid, to the following:

FEDERAL SERVICE CORPORATION PO BOX 41310 PHOENIX, AZ 85085 &

BRODRIQUEZ@PAR-FIN.COM

DATED this 6Th day of November, 2015.

INDA HARDY

UTAH INSURANCE DEPARTMENT STATE OFFICE BUILDING, ROOM 3110 SALT LAKE CITY, UT 84114-6901



Insurance Department

Governor

SPENCER J. COX
Lieutenant Governor

UTAH Invoice - Original

FEDERAL SERVICE CORPORATION

PO BOX 41310

PHOENIX AZ 85085

Printed Date: November 6, 2015 Invoice Date: November 6, 2015

Balance Due: \$750.00

Due Date: December 11, 2015

Invoice ID: 813646 Payor ID: 173750

Date 11-06-2015

Item Description

Amount

Monetary Penalty Company

\$750.00

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No Adjustments

No Payments

Balance Amount Due \$750.00

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UTAH Invoice - Original

Make check payable to: Utah Insurance Department

Send payment to:

Utah Insurance Department 3110 State Office Building Salt Lake City, UT 84114-6901 Invoice Date: November 6, 2015

Balance Due: \$750.00

Due Date:

December 11, 2015

Invoice ID: 813646 Payor ID: 173750

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Detach and Return this Voucher with Payment Payments Will Not Be Processed without Voucher